

By reading and signing this contract, I acknowledge the following:

Upon arrival at Countryside's Pet Paradise (CPP) for boarding, daycare, or grooming services on this visit and any future visit, I understand that CPP is not responsible for the following:

- **Lost and/or damaged items.** Including but not limited to blankets, food, collars, flea collars, toys, etc. CPP staff members will always do their best to return such items, but cannot guarantee their return, nor reimburse for such items.
- **Vet bills.** CPP is not responsible for reimbursing for vet bills.
 - I acknowledge that even if my pet(s) is fully vaccinated, it is still a possibility that an illness can be contracted in the kennel atmosphere, such as kennel cough. CPP maintains a strict cleaning routine with agents designed to kill off bacteria of various kinds, but nothing is foolproof. I also acknowledge that the kennel can be a stressful environment for my pet(s) and my pet(s) may not eat while staying at the kennel or my pet may develop stress colitis, which can include symptoms like lethargy, vomiting, and loose stools. CPP does its best to make sure each pet is eating, and CPP staff also does their best to monitor stools and energy levels for each pet. CPP staff will let me know if there are any changes in my pet(s) behavior upon departure.
 - If I sign my pet(s) up for additional activities like group playtimes, CPP maintains strict temperament policies, and all of the staff is trained to maintain safe environments for the group members. However, CPP staff cannot be held accountable for incidents that occur during group, such as rough play, or bites. All groups are strictly supervised at all times, but CPP staff is not responsible for an unexpected incident. I will make sure, upon arrival at CPP, to provide my emergency contact information and my veterinarian information. CPP will always contact me in the event that my pet(s) needs vet care. **I also acknowledge that it is my responsibility to let my vet know that CPP staff is allowed to bring my pet to the vet in the event that emergency services are required.**
- I am aware that if my pet(s) requires additional services, such as a bath during his/her stay at CPP, I am responsible for paying for that service upon departure.
- I am aware that it is my responsibility to tell CPP upon arrival of any information the staff may need to know in order to keep my pet safe, including but not limited to allergy/food intolerances, proclivities towards resource guarding, food guarding, or other behaviors that could be dangerous for a CPP staff member, etc.
 - **Most importantly,** I need to tell CPP staff if my pet is an escape artist, whether via digging or fence climbing, or fence jumping. There are unexpected circumstances including escape artist pets. I am aware that if my pet escapes from the premises, CPP is not responsible. CPP staff will always contact me immediately should this unforeseen situation arise.

Name _____

Date _____